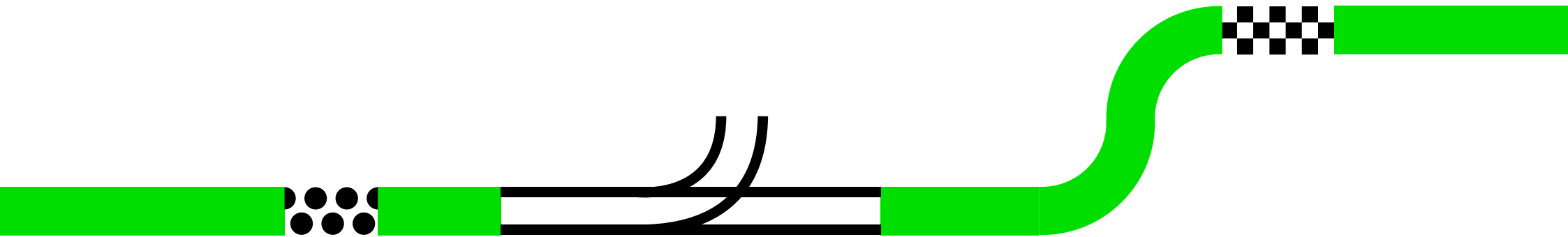
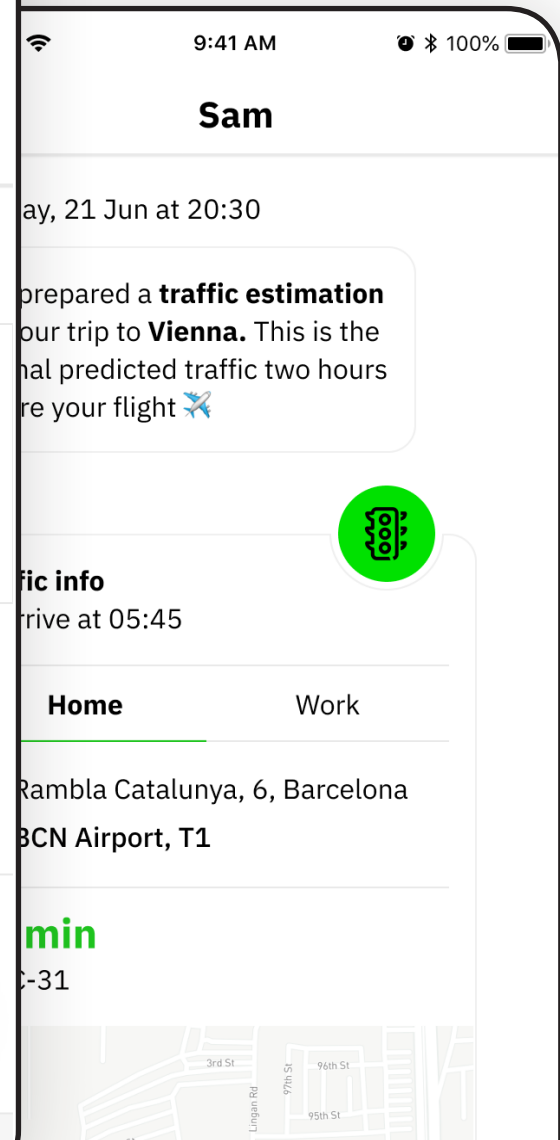
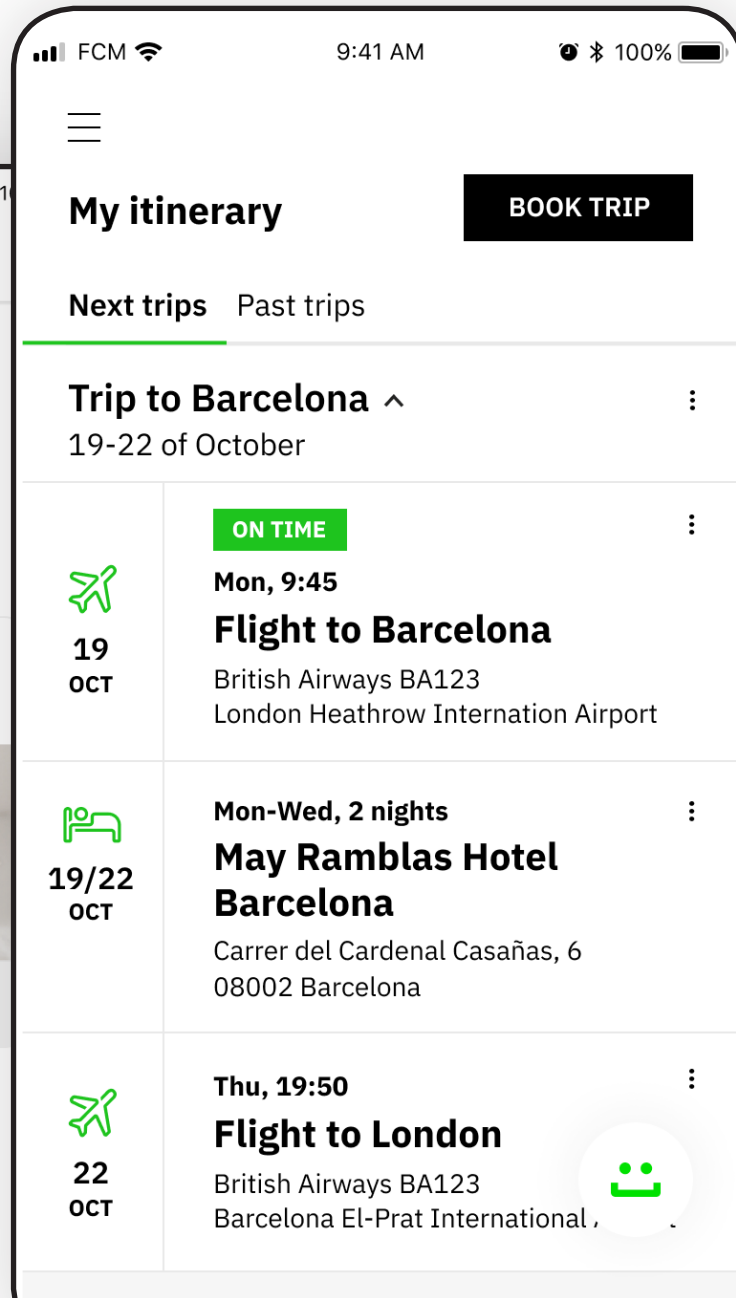
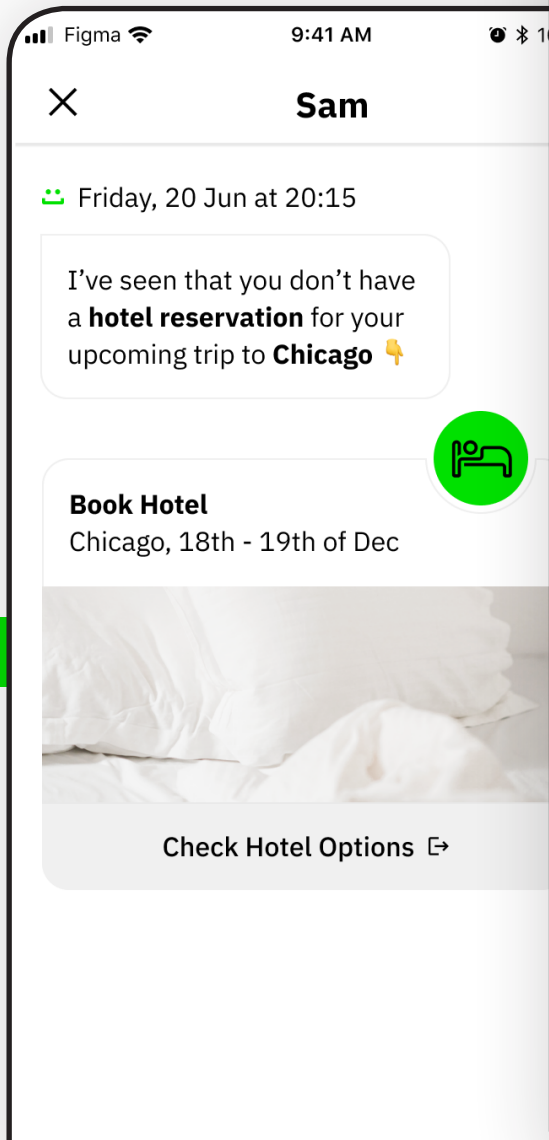


FCM Travel platform

Quick reference guide





FCM Travel Platform will help you keep your trip smooth and hassle-free, wherever you are.

Inside the app you will find Sam, the travel assistant that accompanies you throughout your journey, from the moment you book your flight, till you get back home.

It's connected to dozens of different data sources and services, which are combined and presented in the most simple form of user interface... a sentence.

Hey!

It seems traffic is heavier
than expected. You should
leave soon.

Thanks Sam!

* After installing the app, look for this icon on your phone.



FCM Travel

FCM Travel platform

How can I get the app?

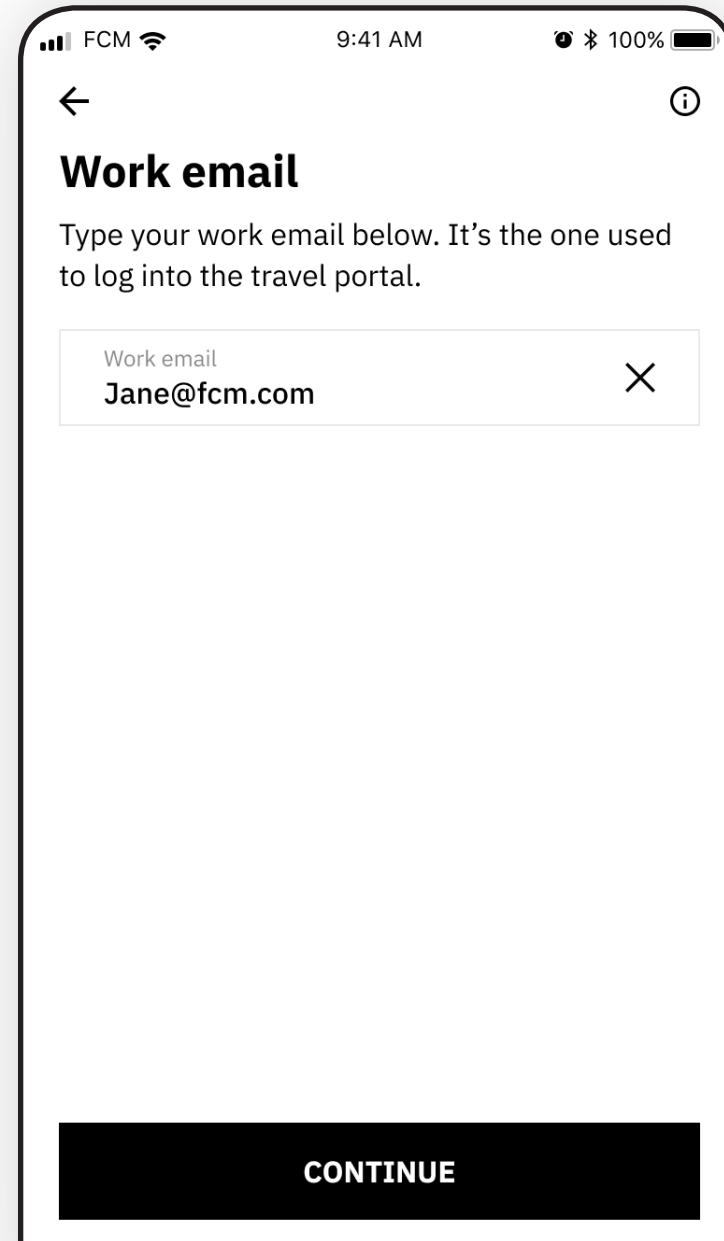
FCM Travel platform is a mobile app available for both iOS and Android.

To download, go to your app store (depending on your operating system). Search “FCM Travel platform” and tap “Get” or “Install”



How can I login?

You should log in using your work e-mail.

A mobile app interface for the FCM Travel platform. The screen is titled "Work email" and instructs the user to "Type your work email below. It's the one used to log into the travel portal." There is a text input field containing "Jane@fcm.com" with a placeholder "Work email" and a clear button (X). At the bottom, there is a large black button labeled "CONTINUE". The status bar at the top shows "FCM", signal strength, Wi-Fi, time "9:41 AM", and battery "100%".

FCM 9:41 AM 100%

← ⓘ

Work email

Type your work email below. It's the one used to log into the travel portal.

Work email
Jane@fcm.com X

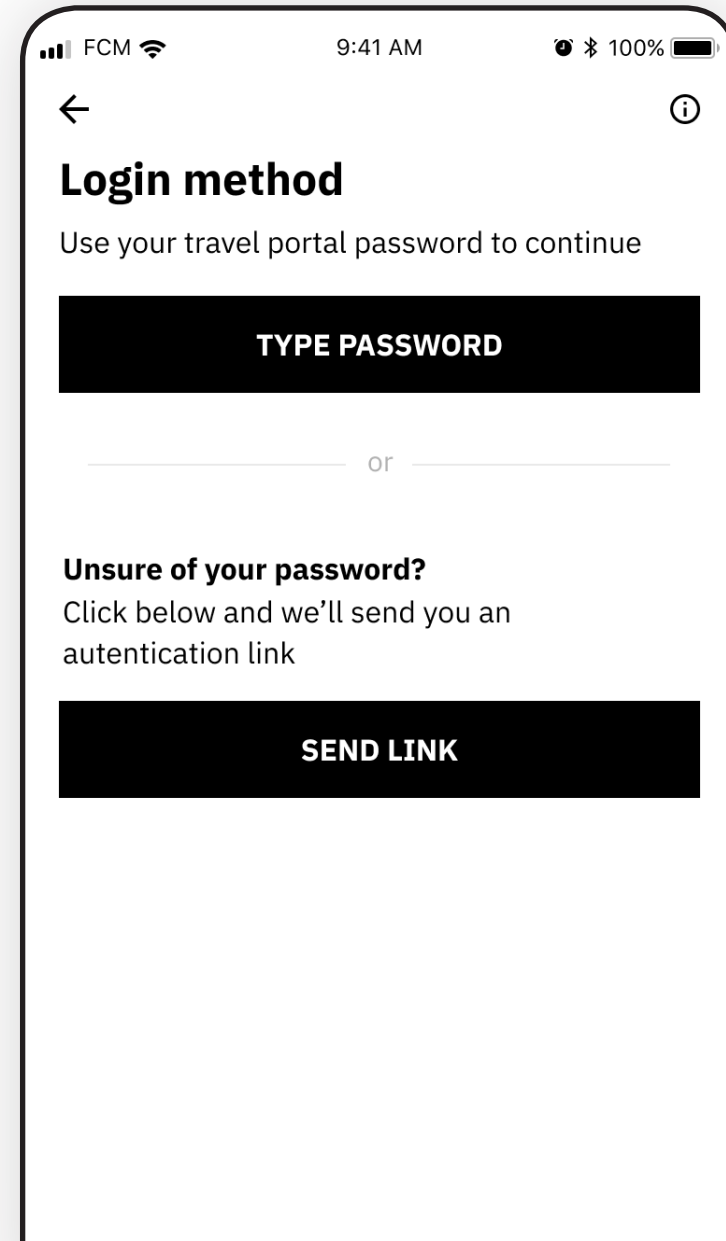
CONTINUE

How can I login?

There are two methods to log in:

- With your Portal/HUB password
- Via magic link

The magic link is a one-time sign-in link that will be sent to your e-mail and will automatically log you in once you tap on it. It can only be used once and will expire after 15 minutes.



You'll see I've added your flight from **London** to **Paris** departing on **April 9th at 9:00 AM** to your itinerary 😊

See reservation details

FCM Travel platform

How are trips added to FCM Travel platform?

Trips booked through FCM will automatically appear in the app. You don't have to do anything.

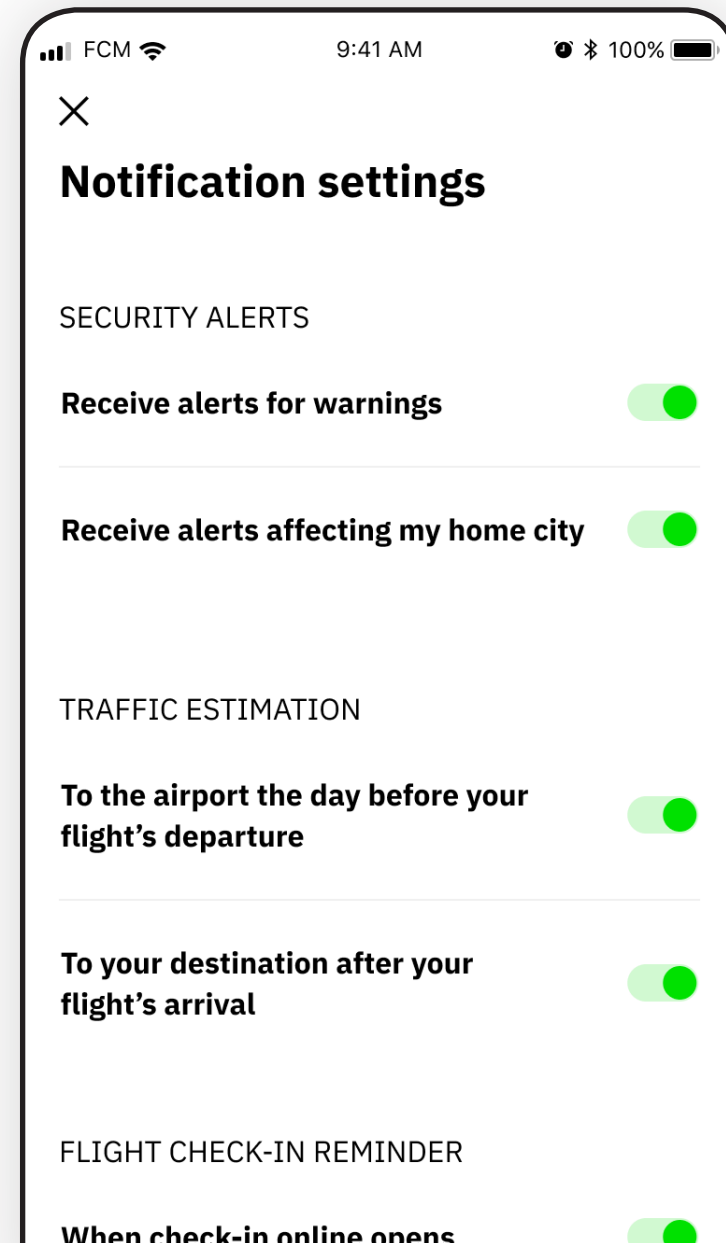
You can also use it for your personal trips - just add them with the manual forms or forward the confirmation e-mail of the reservation to trips@meetsam.io

Set up your account

Complete your profile information so the app can be more accurate. For instance, having an address makes traffic notifications more precise.

Go to Options > Edit profile

Or choose what notifications you want to receive in Notification settings.



Languages

FCM Travel platform is available in English, Spanish, French, Catalan, German, Portuguese and Japanese.

We use the language settings of the phone. If that language is available, we use it; otherwise, it defaults to English.

Hello!

Hola!

Bonjour!

Olá!

Hallo!

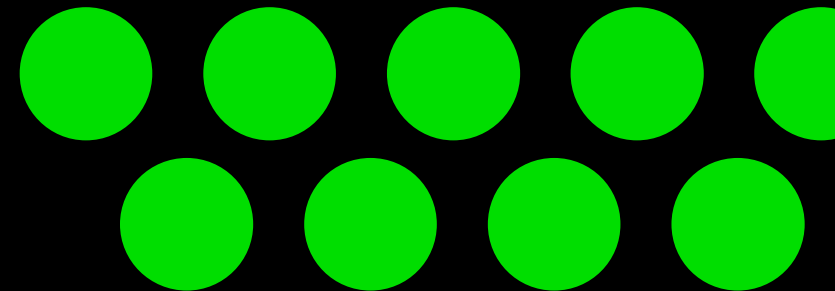
こんにちは

What can the FCM Travel Platform app do for me?

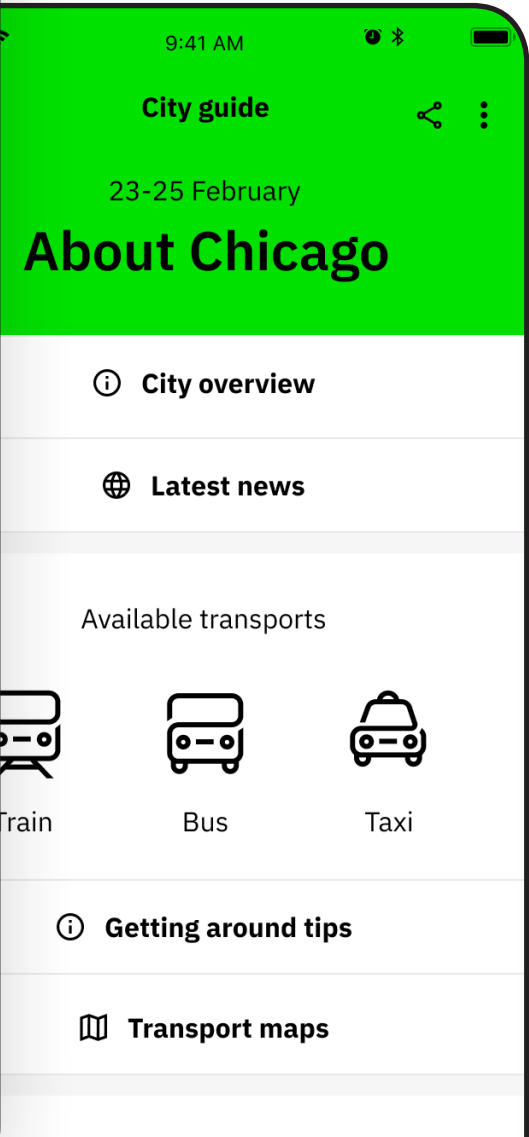
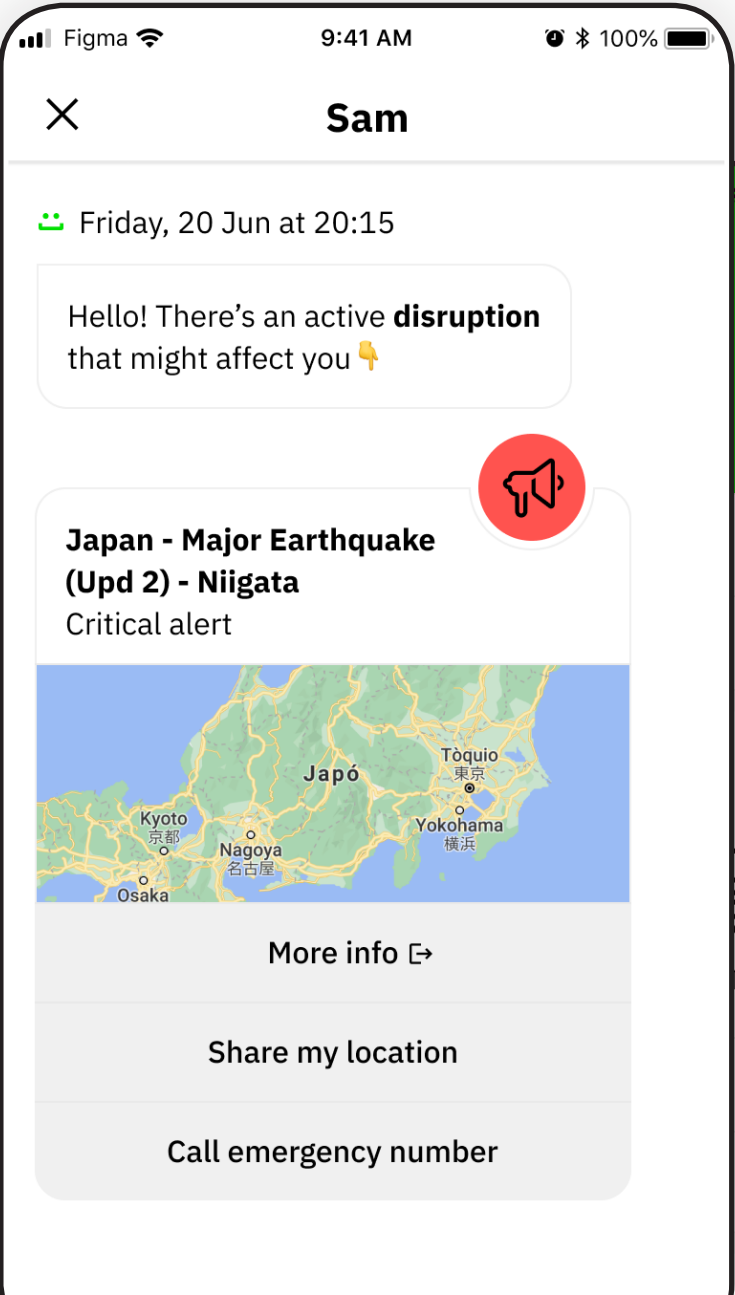
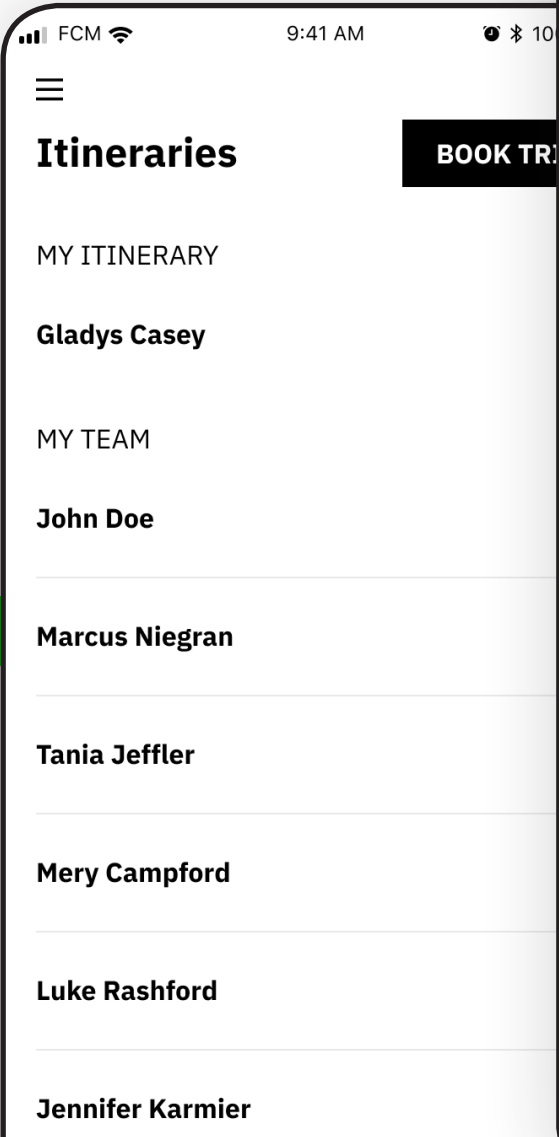
Some examples:

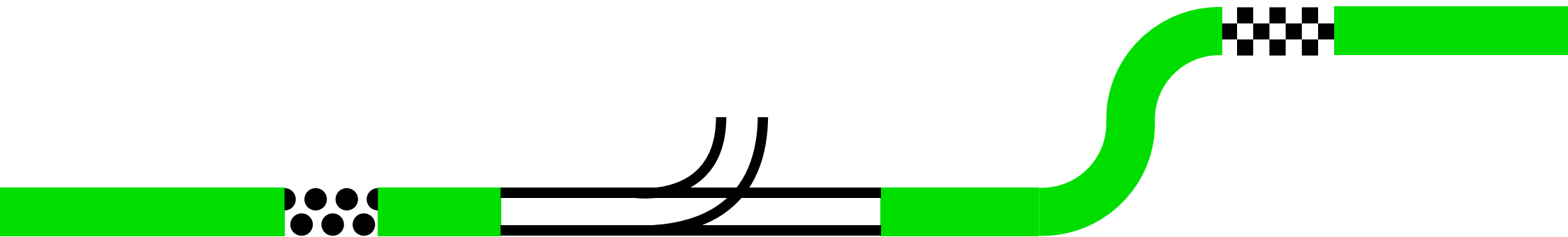
- **Tell you when a flight has been delayed**
- **Connect you with your consultant**
- **Automatically compile your travel plans in an itinerary**

And much more...



* Sam for Travel Arrangers, Security alerts with WorldAware & City guides





FCM Sam ن